

Privacy Policy

Fino Global Ltd. (hereinafter “the Company”), with registration number C169719, licensed as a Full Service Dealer, excluding underwriting under license number GB19025095, Suite 803, 8th floor, Hennessy Tower, Port Louis, Pope Hennessy Street, Mauritius, and its affiliates, are responsible for protecting privacy and securing the personal and financial information of our clients. By opening a trading account with the Company, clients consent to the collection, processing, storage, and use of their personal data as outlined in this policy.

1. COLLECTION OF PERSONAL INFORMATION

The Company collects the necessary information required to open a client's trading account and process transactions. In addition, we safeguard clients' assets and privacy while providing the services they need. To this end, the Company collects data from clients and may, in certain circumstances, obtain information from third parties such as banks, credit agencies, clearing agencies, and other relevant sources. This allows the Company to build a client profile based on their preferences and needs, ensuring effective service delivery.

The Company only collects information necessary to communicate with and identify clients. This may include personal details such as birth dates, educational background, occupation, and trading-related information.

2. USE OF PERSONAL INFORMATION

The Company uses clients' personal information solely to provide quality service and ensure security. This data helps the Company improve services, tailor the browsing experience, and inform clients about relevant products, services, or promotions. By engaging with the Company, clients consent to the use of their data for these purposes.

If clients prefer not to receive such communications, they can opt out by contacting the Company at: **Complaints@finoglob.com**

3. PROTECTION OF PERSONAL INFORMATION

The Company treats all personal information as confidential. It is shared only within the Company and its affiliates and will not be disclosed to third parties except as required by law or regulatory authorities. If disclosure is mandated by law or regulatory requirements, it will be done on a "need-to-know" basis unless otherwise directed by the relevant authority. In such instances, the Company will inform the third party about the confidential nature of the information.

4. AFFILIATES AND PARTNERS

The Company may share personal information with affiliates if required to provide related products or services. Information may also be shared with partners and affiliates to offer additional products and services, provided that clients have authorized the Company to do so.

5. NON-AFFILIATED THIRD PARTIES

The Company does not sell, license, lease, or otherwise disclose clients' personal information to third parties, except as described in this Privacy Policy. However, the Company may disclose information to third parties as required by law, or to credit reporting or collection agencies as necessary for service provision.

The Company may engage third parties to help with internal functions such as account processing, fulfillment, customer service, client satisfaction surveys, and other data-related tasks. These third parties are required to use the shared information strictly for these functions and are obligated to protect clients' data in accordance with applicable laws, in the same manner as the Company does.

In cases where clients are introduced by a Business Introducer, the Company may share certain information with that introducer. By opening an account, clients consent to sharing their information with such introducers.

6. CONTACTING CLIENTS

The Company may contact clients regarding promotional offers, as consented to during account registration, when agreeing to the Company's terms and conditions. Clients can opt out of such contact at any time by contacting the Company via phone or email and requesting no further communication.

7. LIMITATION OF LIABILITY

The Company is not responsible for the privacy practices or content of websites linked to **tradertok.com**. The use or protection of information provided to these external sites is not under the Company's control. When clients choose to link to co-branded or third-party websites, any personal information requested by those sites will be governed by the third-party's privacy policy.

8. USE OF COOKIES

The Company uses cookies to secure client trading activities and improve the functionality of the **tradertok.com** website. These cookies do not contain any personal or sensitive data.

The Company may share website usage statistics with trusted advertising companies and affiliated marketing partners. These statistics are non-personally identifiable. Additionally, third parties may be used to track and analyze website usage and performance, setting cookies on behalf of the Company. These cookies are not associated with personally identifiable information.

9. PRIVACY POLICY UPDATES

The Company may update this Privacy Policy periodically. If material changes are made regarding how the Company collects, processes, or uses clients' personal information, the revised Privacy Policy will be posted on the Company's website. Clients agree that posting the updated Privacy Policy on the website constitutes formal notice of the changes. Any disputes regarding the Company's Privacy Policy are subject to the provisions of this notice and the Client Agreement. The Company encourages clients to review the Privacy Policy regularly to remain informed about the information collected, its usage, and potential disclosures in line with this policy.